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#### June 21, 1911

Crashed into the O.L. Halenbeck in Manhattan and almost sunk upon commissioning.

#### **September 20, 1911**

Crashed into the Naval Cruiser HMS Hawke in Southampton.

#### February 24, 1912

Lost one of its 26 ton propellers on a well-known wreck in the Grand Banks.

Edward J. Smith - Captain



Captain Edward J. Smith

**January 27, 1889** 

Ran The Republic aground in New York.

**December 1, 1890** 

Ran The Coptic aground in Rio de Janeiro.

**November 4, 1909** 

Ran The Adriatic aground outside New York.

Known for running ships too fast through narrow passages.

Also known for poorly training his officers.

Was commissioned to command the Titanic.

# 'Safety outweighing every other consideration'



... was posted in the chart room of every White Star liner in 1912

# Do not oversimplify culture!

Behavior

Observable

Attitudes & Values

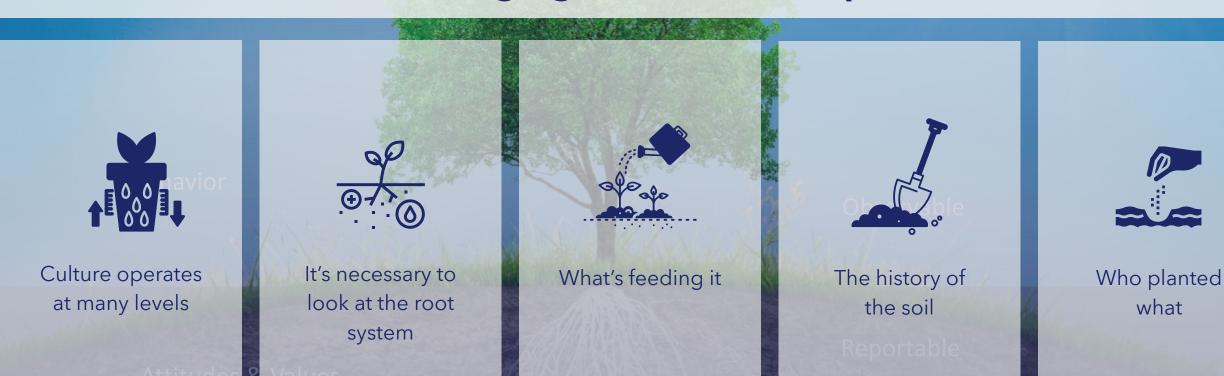
Competence

Reportable

Beliefs

Unconscious

# "How things get done" is superficial



Without digging, you never really understand culture

# Why we like continuums...

Simplify the complex

Measure progress

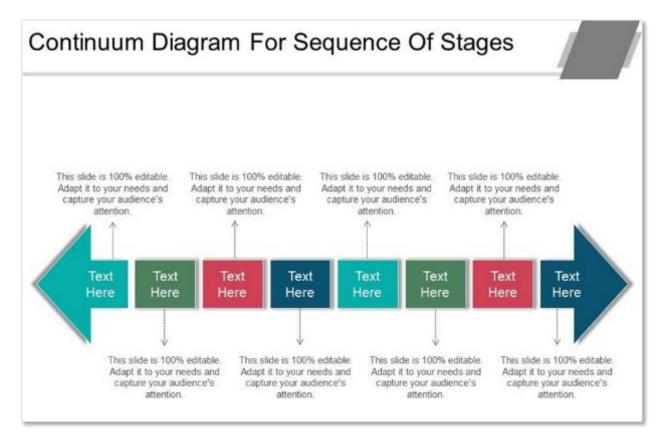
Benchmark

Define aspirations

Recognize a journey

Show a path forward

Provide distinction



Continuums are so popular, they are part of PowerPoint!

# What is the Bradley Curve?

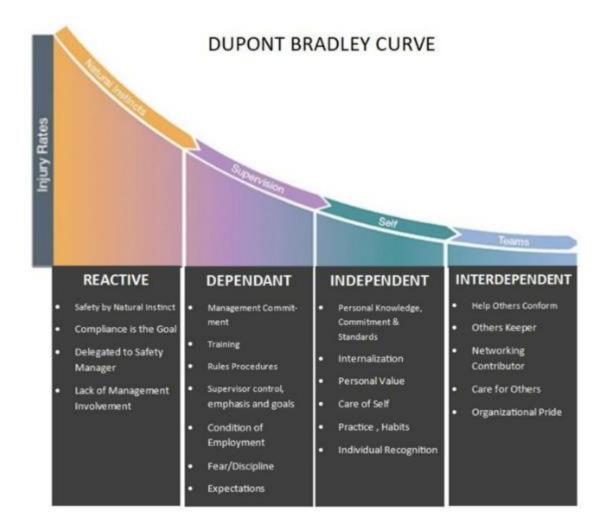
"Reactive" is disempowering and relies on instinct

"Dependent" relies on rules and procedures

"Independent" relies on personal values and individual skills and knowledge

"Interdependent" relies on teams of people keeping each other safe

Not necessarily a 'linear' journey

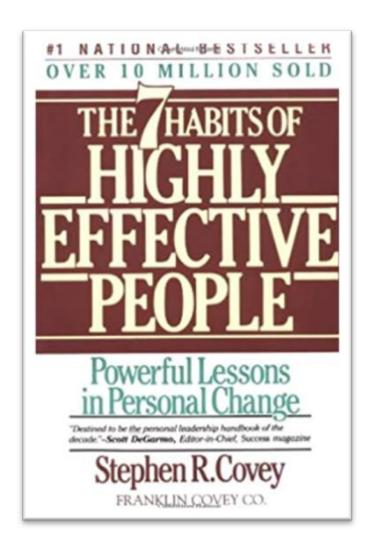


# What is the Bradley Curve?

Developed in 1995, it wasn't grounded in research

It was built upon Stephen Covey's Book "The 7 Habits of Highly Effective People"

The premise is that the more interdependent employees are, the safer the organization becomes.



# Where would you place these scenarios on the Bradley Curve?



Engineering errors



Procurement decisions



Insufficient competency



Design flaws



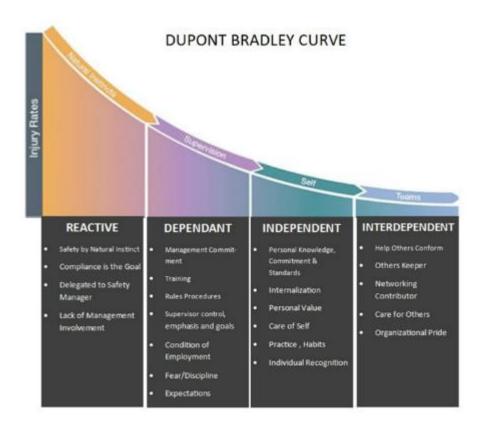
Mental lapses



Behavioral traps

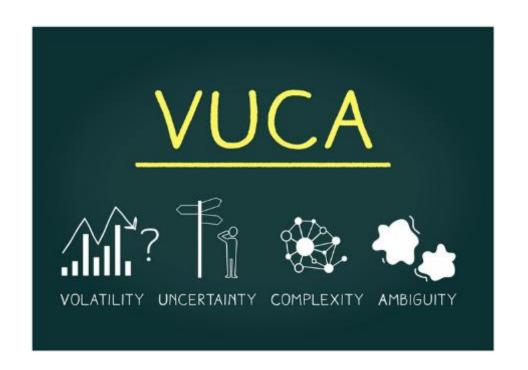


Human factors

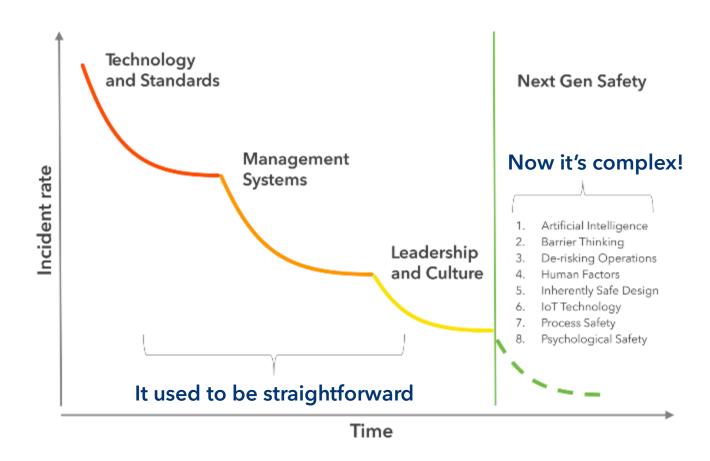


## The reality is that we live in a VUCA world!

Our models need to change!



# The Safety Improvement Journey



#### **BP Baker Panel**

"While corporate leaders of BP had set a positive tone regarding personal safety, they had not done so with process safety."

The Baker Panel concluded that BP attended to personal safety indicators (e.g., injuries, days missed from work), which were considered above-average for the industry, and erroneously inferred that these positive indicators of personal safety also indicated adequate process safety.

The BP US Refineries Independent Safety Review Panel 2007



# Measuring Process Safety Culture

#### Correlates with Days Away From Work (DAFW)

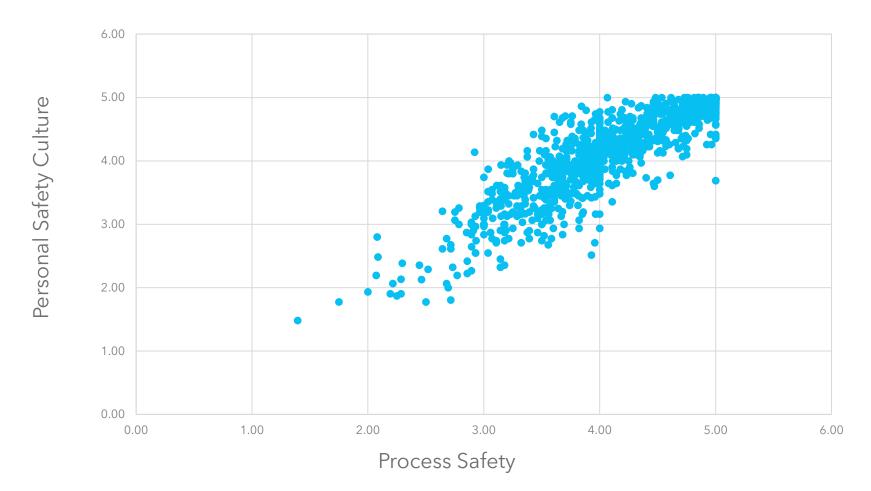
	Dimension	Question
PSA	Operational Integrity	57. I understand the design limits of our equipment.
PSA	Operational Integrity	38. We operate within the operating limit of our equipment.
SCA	Skilled & Competent	30. I understand my safety responsibilities.

#### Correlates with Tier 1 Spills/Leaks (API RP 754)

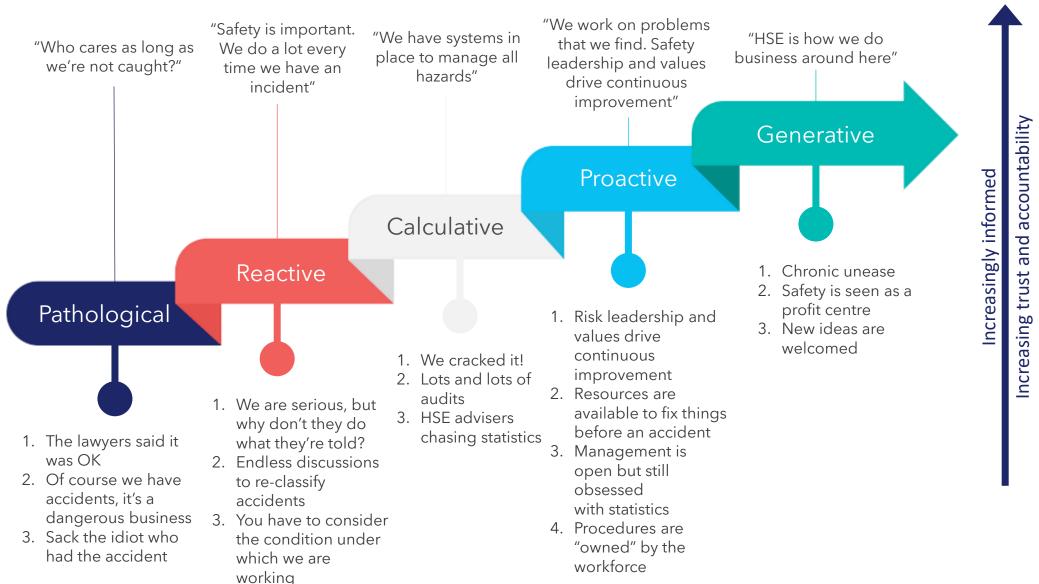
PSA PSA PSA	<b>Dimension</b> Leadership Integrity Design Integrity Operational Integrity	Question  36. Site management effectively communicates our process safety results.  43. I participate in hazard reviews and assessments.  34. We always operate according to procedures.  Companies ne to get these the items right!
SCA SCA SCA SCA SCA SCA SCA	Reinforces Behaviors Reinforces Behaviors Engage Employees Comm Expectations Reinforces Behaviors Safety Leadership Reinforces Behaviors	<ul> <li>21. My immediate manager holds employees accountable for following safety procedures.</li> <li>20. My immediate manager's actions are consistent with what he/she says.</li> <li>27. I would feel comfortable reporting a safety incident or near miss.</li> <li>23. My immediate manager puts our team's safety ahead of his/her own ambitions.</li> <li>24. In the last 12 months, my supervisor has reviewed my work to make sure I am working safely.</li> <li>19. My immediate manager is accessible to me when needed.</li> <li>4. At my Company, senior leadership's actions are consistent with what they say (they "walk the tall</li> </ul>

# Does a process safety assessment predict a safety culture? Answer: Yes! Our survey results show that these two are strongly linked.

A PSA significantly predicts safety culture  $R^2 = .765$ . Employees who feel that their process safety needs are being attended to are **significantly more likely** to believe they work in a strong culture of safety.

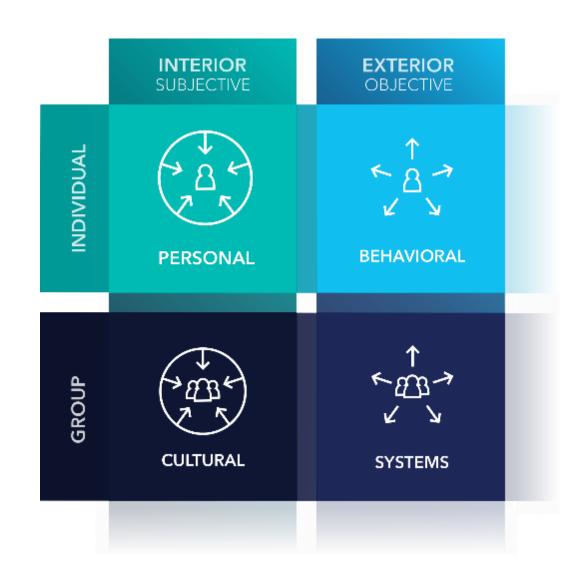


### Self-Reflection: Safety Culture Maturity Model

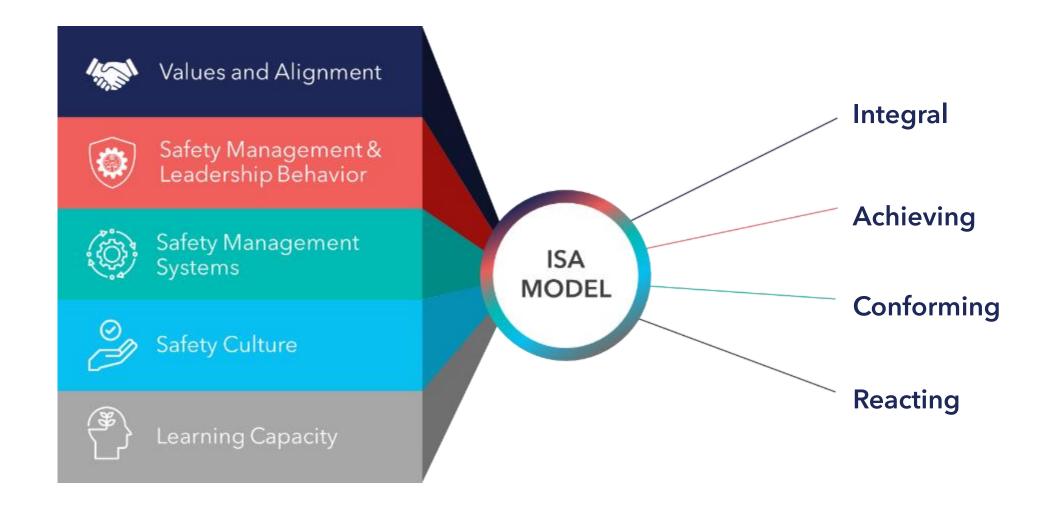


# **Integral View**

Leaders are responsible for the "whole thing"



### **ISA Model**



# Summary

#### Five Dimensions

- The world of safety has grown in complexity
- Old models no longer explain reality
- We need to look holistically at safety and safety culture
- Our new models need to develop and recognize complexity
- Need to provide our organizations a more informed view of culture





# Thank you!

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